

Product Warranty

CBC AMERICA LLC ("CBCA") warrants Takiron Stair Treads and required accessories (Takiron Welding Rod and MS 939 Sealant) to be free from defects in manufacturing and workmanship, under normal use and service, for a period of five years from the date of invoice to the original end user. CBCA's sole obligation under the foregoing warranty shall be to repair or replace, at CBCA's option, at the place of shipment, without charge, all defective products which are returned for inspection within the applicable warranty period. If there are any manufacturing defects confirmed by CBCA before the installation within the applicable warranty period, CBCA will provide replacement product for the defective area or floor without any labor cost.

If there are any manufacturing defects confirmed by CBCA after the installation within the applicable warranty period, CBCA will provide the replacement product for the defective area or floor with labor cost for replacement.

Exclusions to Warranty

- a) Color deviations from samples and/or Takiron libraries and brochures.
- b) Shading or texture variations in products.
- c) Pattern matching differences due to the manufacturing process.
- d) Any defects due to the improper handling and storage.
- e) Any damage due to the improper and non-recommended installation. (Please refer to the current Installation Guide.)
- f) Any damage caused by any adhesives, sub-materials, polisher and cleaners which are not recommended by CBCA.
- g) Any damage due to improper and non-recommended maintenance. (Please refer to the latest Takiron Stair Treads Maintenance Guide.)
- h) Use for purposes other than those for which the products are intended.
- i) Any damage caused by excessive moisture, alkali and/or hydrostatic pressure in the subfloor.
- j) Wear surface abrasion, gloss reduction, color shading, staining and/or any damages from use.
- k) Any damage caused by pointed shoes such as high heels, spiked heels or skate blades.
- l) Any damage caused by pallet jack and/or forklift traffic.
- m) Any damage due to indentation from heavy furniture and/or hospital beds without floor protectors.
- n) Discoloration caused by adhesives found in craft tapes.
- o) Discoloration caused by dyes, including hair dye.
- p) Any damage caused by heavy solvent, acids and/or alkalis.
- q) Any intentional damage such as scuffs, gouges, stains, burns, cuts, scratches and others.
- r) Any damage due to natural disasters and/or an act of God.

CBC AMERICA LLC DOES NOT MAKE AND HEREBY DISCLAIMS ANY WARRANTY IN RESPECT TO THE PRODUCTS OTHER THAN AS PROVIDED ABOVE IN THIS ARTICLE, WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE.

Warranty Owner

This warranty is applicable only to the original end-user.

Contact Information

For additional information, please call 919-230-8700

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